

Introducing Neos Networks

Connectivity reimagined

Neos Networks is the new name for leading UK connectivity provider, SSE Enterprise Telecoms. It represents our mission to build out a new network for the UK with the high capacity and high resilience needed for a digital-first future.

We're passionate about taking the complexity out of telecoms connectivity and now we're doing it with a fresh new look.

WHY NEOS NETWORKS?

We're the same team of experts who see the big picture and dig into the details to ensure you get the best network experience, commercial innovation and customer service excellence.

A trusted partner

Neos Networks is a new name, building a new network but with all the great benefits of:

- Being a Critical National Infrastructure provider
- £140m annual turnover
- 600+ employees
- Dedicated sales and support teams for our Enterprise, Public Sector and Wholesale customers
- Safety-first heritage

20+
YEARS OF
CONNECTIVITY
EXPERIENCE

An ever-expanding network for a digital UK

Metro
networks
expansion
programme

Range of
products to suit all
business connectivity
requirements
from 10Mbps to
100Gbps

3 Network
Operations
Centres with
24/7 service

20,000+km
UK network
reach

350+
PoPs

90+
on-net
Data Centres

Established
wholesale base
of **350+**
resellers

We're continuing to invest heavily in expanding our UK-wide network this year. By the end of 2021, 550 exchanges will be on-net and we will have increased our network reach to 30,000+km.

Customer service that's more than just a score

We ask all our customers to rate their experience with us on an annual basis, as well as on every product or service transaction. This gives us a Net Promotor Score (NPS), which indicates how our customers feel about our service.

We're proud to have achieved a class-leading average NPS score of +68 in 2020. However, our real target is always to use the feedback to ensure we're delivering the best customer service and experience. That's why NPS is more than just a score to us, it really does shape the way we work.

+68

OUR AVERAGE NPS
SCORE FOR 2020

How can we help you?

Whether you need high-bandwidth, high-speed connectivity at one site, multiple sites or across whole cities or regions, or just better control and visibility of your network, we can help you on your connectivity journey. Get in touch today.

Contact us

#NeosNetworks