

CASE STUDY

University of Westminster

Connecting new sites in the capital to
support a dynamic learning environment

The University of Westminster refurbished its new buildings and called on Neos Networks for connectivity to match.

The challenge

With a distinguished 178-year history, the University of Westminster is a diverse and dynamic international academic institution situated in the heart of London. With a vibrant learning environment and a commitment to shaping the future of professional life, the University continues to attract more than 20,000 students from over 150 different nations.

The University has three campuses in London's West End and another in Harrow. Many of its buildings are listed and required great care to ensure the visual appearance was not adversely affected by any work. As a result of a reorganisation, the University acquired a building on New Cavendish Street, which required the installation of over 1,300 data points. These needed to be linked via leased lines to one of the campuses – also on New Cavendish Street – as well as another site on Little Titchfield Street.

“Neos Networks’ ability to provide a one-stop solution, its flexibility, approach and responsive service influenced our decision when selecting a network partner. This has led to a long-term and effective working relationship between the University and Neos Networks.”

Dan Halter, Head of IT Infrastructure, University of Westminster



The outcome

Neos Networks has been a preferred contractor for the University since 1997, undertaking all aspects of data installations from fibre and copper cabling, through to infrared and wireless links and cross site optical fibre installations. Thanks to its successful and established working relationship, the University called on Neos Networks' expertise for its latest network requirement; to link a newly acquired site with two of its campuses.

Neos Networks was able to cost-effectively supply the University with new WAN links, by installing new duct and fibre between the two New Cavendish Street sites and the Little Titchfield site, creating its very own fibre ring which could then be managed and maintained directly by the University's Information Services Department.

The new links were installed in line with the refurbishment works of the new buildings. In addition to the implementation of the fibre ring, Neos Networks installed a reactive call-out maintenance scheme, with a guaranteed four hour response time, to ensure continuity of the system.



About the University of Westminster

The University of Westminster continues to invest in its future with new developments, research projects and new ideas.

It offers highly attractive practice-based courses that are independently rated as excellent, many with international recognition. Its distinguished 178-year history has meant it leads the way in many areas of research, particularly politics, media, art and design, architecture and biomedical sciences, and its position in the city of London allows it to continue to build on its close connections with leading figures and organisations in these areas as well as in the world of business, information technology, politics and law.

For more information, please visit: www.westminster.ac.uk



About Neos Networks

Neos Networks provides class-leading connectivity and data centre services that deliver very high performance, cost efficiency and a competitive edge.

The company operates a 34,000km private telecoms network and an estate of 90 commercial data centres that span the UK. With its extensive telecoms and data centre operational expertise it offers commercial security with unrivalled in-house engineering resource.

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